

# Dynamics 365 - Service Contracts

Last Modified on 18/11/2024 12:26 pm GMT

Your browser does not support HTML5 video.

## **Important Notes:**

### **Essential Fields**

When setting up a service contract, make sure to complete the payment method and payment frequency fields, as these are crucial for reporting. If these fields are left blank, they will not appear in reports. For instance, if you're waiting on a DDM, temporarily select a monthly payment frequency and a payment method until the information is available.

### **Suggested Fields**

Dynamics includes a smart feature that suggests options for regularly completed fields. However, these suggestions must be confirmed before saving. Suggested options appear in blue. Review and confirm or discard these suggestions before saving the record.

---