

# Logging into Webline

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Webline can be accessed via the Synaptic Software Limited website.

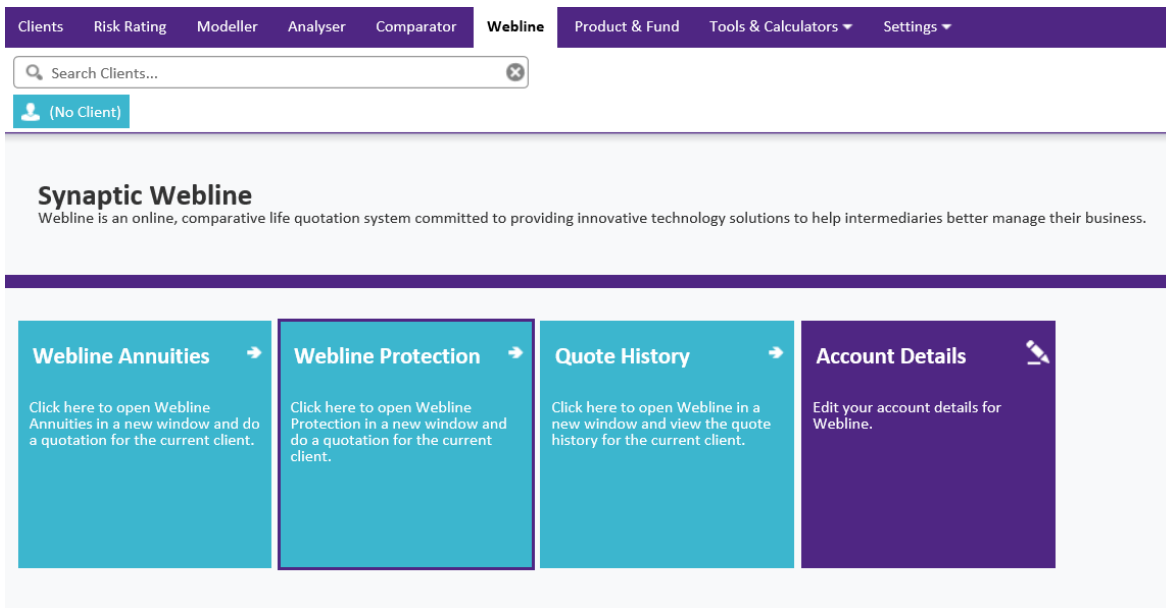
Go to the Synaptic website – [www.synaptic.co.uk](http://www.synaptic.co.uk) and scroll down the screen until you find the ‘log in’ option.

The screenshot shows the Synaptic Software website homepage. At the top, there is a navigation bar with the Synaptic Software logo on the left and links for 'Advisers', 'Providers', 'Fund Managers', 'Sign up for Connection', and 'Synaptic Update Manager' on the right. Below the navigation bar is a search bar with the text 'I am looking for...' and a magnifying glass icon. The main content area features a large banner for 'Financial Services Software for Advisers - Research and Protection'. The banner includes a photo of a woman using a tablet, a purple box with the text 'Streamline your customers' experience', and a list of bullet points: 'NEW protection lead generation web app', 'Provide tailored advice & better financial outcomes', 'Easily integrated embedded form, fully customisable to your branding', and 'Warmer leads = increase in take-up rates'. There is a 'Find out more' button and a 'WEBLINE PLAY' logo. To the right of the banner is a 'Quick links' section with four items: 'View our upcoming events and register here', 'Register here for Synaptic Risk', 'Register for Synaptic Webline Protection via our online form', and 'COVER and Synaptic Software join hands to gaze into the future of protection'. At the bottom of the banner, there is a row of icons for various Synaptic products: 'Login', 'SYNAPTIC\*' (highlighted with a red box), 'SYNAPTIC COMPARATOR', 'SYNAPTIC MODELLER', 'SYNAPTIC PRODUCT & FUND', 'SYNAPTIC WEBLINE\*', 'SYNAPTIC RISK', and 'SYNAPTIC ANALYSER'. Social media icons for Facebook, Twitter, and LinkedIn are visible on the right side of the banner.

Click on Synaptic. This will take you to the Synaptic login page as shown next.

The screenshot shows the Synaptic login page. At the top center is the Synaptic logo, which is a stylized brain with colorful circuitry. Below the logo is the word 'SYNAPTIC'. The main heading is 'Welcome', followed by the text 'Please enter your security details. Unauthorised access could lead to prosecution.' Below this is a horizontal line. Underneath the line are two input fields: 'User Name' and 'Password'. Below the 'Password' field is a blue 'Sign In' button. At the bottom of the login section is a link that says 'Forgotten your password?'. At the bottom of the page, there is a logo for 'Unipass' with the tagline 'forget passwords' and a link that says 'Click here to sign in with a Unipass certificate'.

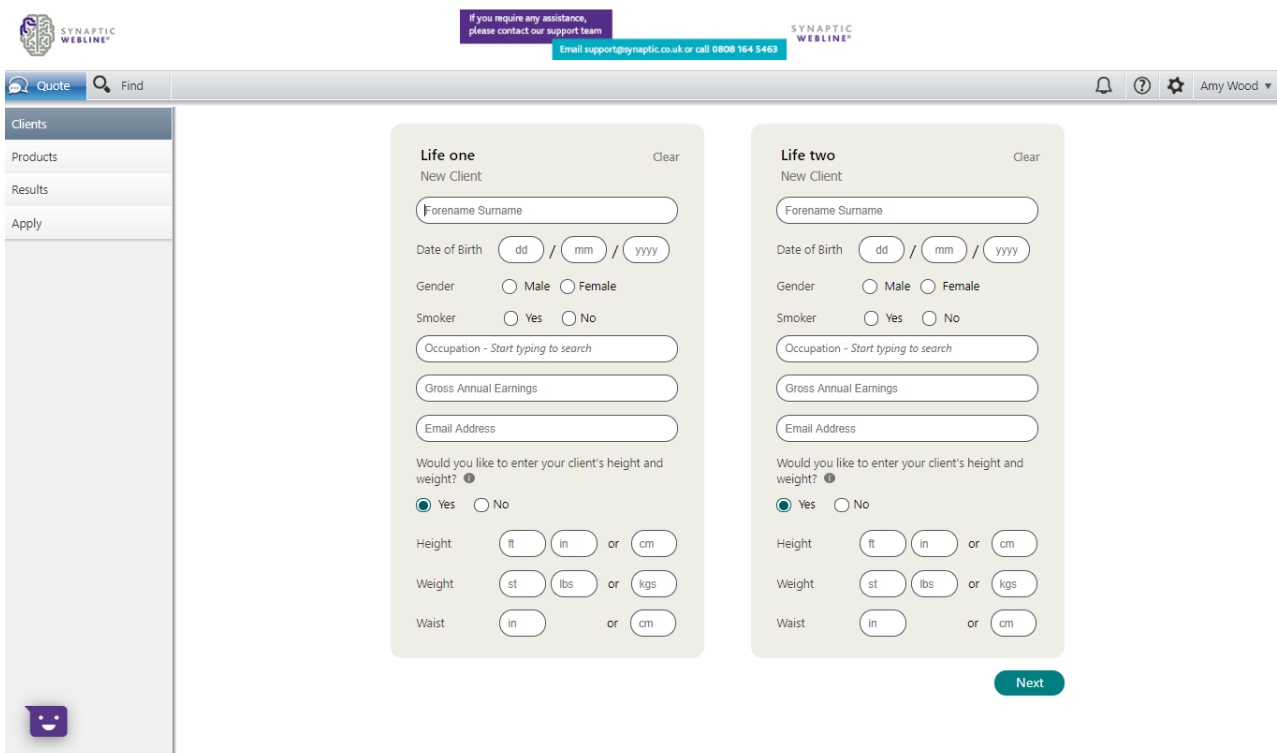
Once you have signed in, you can access Webline from the Webline tab.



Click on **Weblines Protection** -> to start.

For any annuity quotes and setting up your agency codes and preferred panel if applicable, you will need to use **Weblines Annuities** tab, this will open another window in your browser and take you Weblines version 1, which you guide you should have received as part of your licence package.

The Weblines home page will now appear as shown below:



If you have forgotten your password, as of May 2020, you are able to reset your password yourself through the 'Forgotten your password' link on the homepage. If you have any questions, contact our Application Support team on 0808 164 5463 Option 1 or email support@synaptic.co.uk.