Verifying your email address

Last Modified on 08/05/2024 9:39 am BST

•

If there is no email address recorded within your account details, you will be prompted to verify your details when logging in.

We have added this feature to help with any future password resets, as your password reset request will be emailed to you.

To verify your email address, complete the below:

Your Contact Details
We would like to verify your Webline account email contact preference.
Please enter the email address you wish to link with your Webline account. (Your email can be used for actions such as password retrieval)
Please add your email address
youremail@company.co.uk
OR
Select the opt-out tickbox to not see this message again.
I would like to opt out (if you wish to set a contact email address in future please do this by editing your profile or contacting support).
Close Submit

You can opt out by ticking the 'I would like to opt out' tickbox:



If you have submitted your email address, you will receive the following email (If no email has been received - check your junk folder)

Your Contact Details
Thank you. Your new Contact Email address amy.wood@synaptic.co.uk is awaiting verification. Please check your inbox and click the verification link within 15 days.
Close
ear 📖 🚛

Your Webline account contact email address has been updated.

Please click the link below to verify your new contact email details.

Verify my Webline contact email address

If you did not request this update please ignore this email. If you receive a suspicious email with a link do not click on the link.

Kind regards, Synaptic Software Ltd.

Once you have clicked on the 'Verify my Webline contact email address' you will received this onscreen message:

Thank you for verifying your email address
Please continue to sign into your account using the button below.
Continue to Webline
'Continue to Webline' to login.