# How do I disable pop-ups?

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Sometimes your Internet settings can prevent connection from Webline to the providers' extranet sites to complete the e-apply journey. To prevent this, follow the instructions below:

#### Edge

1. Open Microsoft Edge browser. Click on "More actions" link (This is link with three dots (...) at right side on address bar)



- 2. In "More actions" menu, Click on "Settings" to open Settings screen
- 3. In "Settings" screen, click on "Privacy & Security"
- 4. Scroll to the bottom of the page, turn ON toggle button below the "Block pop-ups" to block the pop-ups. Turn OFF toggle button to unblock the pop-ups.

Security
Block pop-ups
On On

5. Close down the browser and re-open

#### **Internet Explorer**

1. Open Internet Explorer and click on the Tools button.



- 2. Click on "Internet options".
- 3. Select the Privacy tab
- 4. Un-tick 'Turn on pop-up blocker'.

Internet Options	? ×
General Security Privacy Content Connection	ns Programs Advanced
Settings	
Site	s Advanced
Location	
Never allow websites to request your physical location	Clear Sites
Pop-up Blocker	
Turn on Pop-up Blocker	Settings
InPrivate	
Disable toolbars and extensions when InPriv	ate Browsing starts
Some <u>settings</u> are managed by your system	em administrator.
ОК	Cancel Apply

- 5. If you select the settings option you can enter in the website & 'Add'
- 6. Close down the browser and re-open

#### **Google Chrome**

- 1. Open Chrome and click on the "More" button
- 2. Click on "Settings".



3. Under "Privacy & Security" click Site settings.

Sett	ings	Q. Search settings	
<u>.</u>	You and Google	Privacy and security	
Ê	Autofill	Clear browsing data	
•	Privacy and security	Clear history, cookies, cache, and more	+
۲	Appearance	Site Settings	h
Q	Search engine	Control what information websites can use and what content they can show you	Ð
	Default browser	More	~
ப்	On startup	Appearance	

- 4. Scroll down to "Pop-ups and redirects"
- 5. Turn ON toggle button below the "Block pop-ups" to block the pop-ups. Turn OFF toggle button to unblock the pop-ups.

← Pop-ups and redirects	Q Search
Blocked (recommended)	
Block	Add
No sites added	
Allow	Add
No sites added	

6. If you want to choose which websites to allow and still keep the blocker functionality, click 'Add' under 'Allow' instead.

Add a site		
Site		
[*.]example.com		
[".Jexample.com		
	Cancel	Add
	ouncer	Aud

### Mozilla Firefox

1. Click the menu button and choose Options:



2. In the 'Privacy & Security' area, scroll down to the 'Permissions' area



- 3. Uncheck the box next to **Block pop-up windows** to disable the pop-up blocker altogether.
- 4. Click on Exceptions... opens a dialog box with a list of sites that you want to allow to display pop-ups.

🔅 General	enange preservees for somer engine suggestions	
Home	Permissions	
Privacy & Security	O Location	Se <u>t</u> tings
Sync	Camera Microphone	Se <u>t</u> tings Se <u>t</u> tings
	Notifications Learn more Pause notifications until Firefox restarts	Se <u>t</u> tings
	Autoplay	Se <u>t</u> tings
	🗖 Virtual Reality	Se <u>t</u> tings
	✓ Block pop-up windows ✓ Warn you when web sites try to install add-ons	<u>E</u> xceptions <u>E</u> xceptions
	Prevent accessibility services from accessing your browser Learn more	

## 5. Enter address of website and click 'Save Changes'

	Allowed Web Sites - Pop	o-ups	
	h web sites are allowed to open ou want to allow and then click .		e the exact
			Allow
Web Site		Status	*
<u>R</u> emove Web Site	Remove All Web Sites		
		Cancel	Save Change

6. Close down the browser and re-open

Please note that disabling the pop up blocker will allow all pop ups and you should consider choosing which websites to allow.