

How are the contracts categorised?

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Synaptic categorises types of products using a three-tier hierarchy:

Group	e.g. Pension Income, Investments
Type	e.g. Annuity, ISA
Sub-type(or "basis")	e.g. Cash ISA, Stocks & Shares ISA, Purchased life annuity, Unit-linked regular-premium personal pension

Research within the system is conducted at sub-type level (also referred to as "basis"). In other words, you research unit-linked regular-premium personal pensions, rather than just personal pensions.

However, customers who have bought the advanced version of the system do have the ability to carry out research at type-level.
