

# Why am I unable to add a fund to a holding?

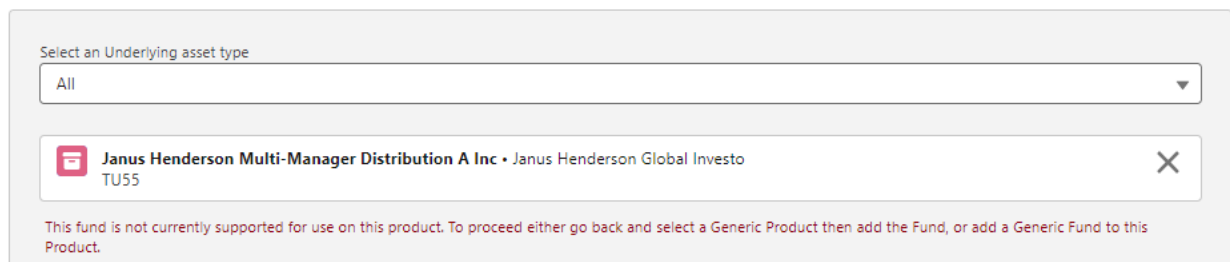
Last Modified on 14/09/2023 3:30 pm BST

When creating a holding in Synaptic Pathways, the system will check whether the fund you are adding is available for investment.

If you receive a message when adding a fund to a holding (see below screenshot) this could be either:


- The fund is not available/linked to the product
- You have created a holding where the fund is already invested but not currently available/linked today.

## New Underlying Asset



Select an Underlying asset type

All

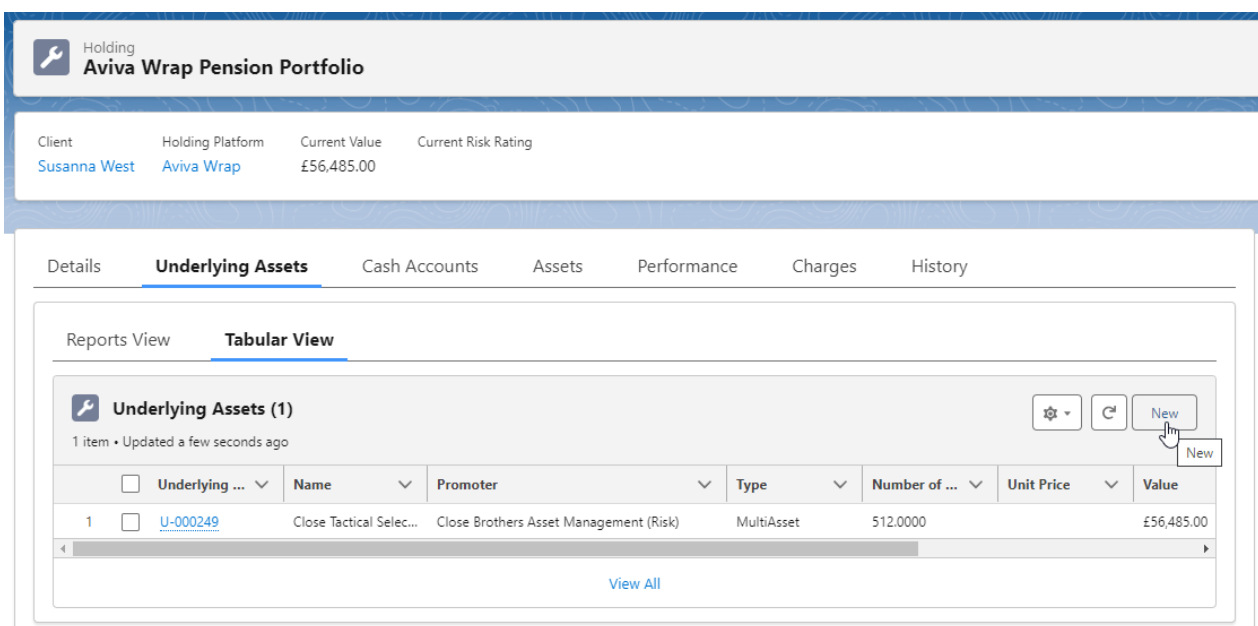
 **Janus Henderson Multi-Manager Distribution A Inc • Janus Henderson Global Investo**  
TU55

This fund is not currently supported for use on this product. To proceed either go back and select a Generic Product then add the Fund, or add a Generic Fund to this Product.

If you are creating an existing holding, you will need to create a generic fund if the fund is no longer available/linked to the product.

Navigate into the holding and select the **Underlying Assets** tab.

Select **New**



Holding  
**Aviva Wrap Pension Portfolio**

Client: Susanna West | Holding Platform: Aviva Wrap | Current Value: £56,485.00 | Current Risk Rating

Details | **Underlying Assets** | Cash Accounts | Assets | Performance | Charges | History

Reports View | **Tabular View**

**Underlying Assets (1)** | 1 item • Updated a few seconds ago

<input type="checkbox"/>	Underlying ...	Name	Promoter	Type	Number of ...	Unit Price	Value
1	<input type="checkbox"/>	<a href="#">U-000249</a>	Close Tactical Selec...	Close Brothers Asset Management (Risk)	MultiAsset	512.0000	£56,485.00

[View All](#)

Click into the **Select an Underlying asset type** drop down:

New Underlying Asset

Select an Underlying asset type

All

Q Search Name Q Search ⓘ

Number of Units

Enter the number of units

\* Value

Enter the value of the asset

Valuation Date

Calendar icon

Cancel Save & New Save

Select **Generic Fund**

Select an Underlying asset type

All

- ✓ All
- Funds
- Discretionary Fund Managers
- Insurance Distribution Directive
- Multi-Asset
- In-House Discretionary
- Cash
- Generic Fund

Complete details of the fund.

**Save**

## New Underlying Asset

Select an Underlying asset type

Generic Fund

\* Generic Fund Promotor Name

Test Fund Promoter

Generic Fund Name

Test Fund

Generic Fund Code ⓘ

TEST

Ongoing Charge % ⓘ

0.1000

Transaction Cost % ⓘ

0.1200

Growth Rate % ⓘ

4.0000

Number of Units ⓘ

251.0000

Unit Value in GBx (0.0000p) ⓘ

100.0000

Value £

251.0000

Valuation Date

14 Sept 2023

Cancel

Save & New

Save



Holding

Aviva Wrap Pension Portfolio

Client

Susanna West

Holding Platform

Aviva Wrap

Current Value

£56,736.00

Current Risk Rating

Details

**Underlying Assets**

Cash Accounts

Assets

Performance

Charges

History

Reports View

**Tabular View**



Underlying Assets (2)



New

2 items • Updated a few seconds ago

<input type="checkbox"/>	Underlying... ▾	Name ▾	Promoter ▾	Type ▾	Number of... ▾	Unit Price ▾	Val	
1	<input type="checkbox"/>	<a href="#">U-000249</a>	Close Tactical Sel...	Close Brothers Asset Management (Risk)	MultiAsset	512.0000	£56	
2	<input type="checkbox"/>	<a href="#">U-000250</a>	Test Fund	Test Fund Promoter	Generic Fund	251.0000	1.000000	£25

[View All](#)