Setup access in Synaptic Pathways

Pathways permission settings for intelliflo office integration

You will need to grant permission for Synaptic Pathways to receive and send information to intelliflo office.

Click on your avatar (profile icon) at the top right of the screen and click on Settings

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6	User User app-energy-3632-dev-ed.scratch.my.salesfor Settings Log Out
DISPLAY	DENSITY
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OPTION	s
Switch t Add Use	o Salesforce Classic 🚺 ername

On the left hand side click Authentication Settings for External Systems



Click on New to add a new authentication entry or if there is an existing one click on Edit

		Settings for External Systems	Authentication S	¢		
Authentication Settings for External Systems						
		-party systems or other Salesforce orgs.	authentication for third-	t up user		
			I V Create New View	View: A		
F G H I J K L M N O P Q R S T U V W X Y Z Other All	A B C D E					
F G H I J K L M N O P Q R S T U V W X Y Z Other	A B C D E			New		
F G H J K L M N O P Q R S T U V W X Y Z Other All Authentication Protocol	A B C D E Username	External System Definition	Name †			

If the user field is not populated, click on the **Search** icon

Authentication Settings for External Systems

Set up user authentication for third-party systems or other Salesforce orgs.

	Save
▼ Authentication	
External System Definition	Named Credential
Named Credential	Intelliflo 🗸
User	<u> </u>
Authentication Protocol	OAuth 2.0

Select the user from the list or enter the username and click Go to search and select the user

🔍 Lookup				
Search You can use "*" as a wildcard next to other Go! Go!				
Recently Viewed Users				
Full Name	Role			
User User				

Make sure the username field is populated and **Start Authentication Flow on Save** checkbox is **ticked** and click on **Save**.

Authentication Settings for External Systems

Set up user authentication for third-party systems or other Salesforce orgs.

		Save Cancel
▼ Authentication		
External System Definition	Named Credential	~
Named Credential	Intelliflo 🗸	
User	User User	9
Authentication Protocol	OAuth 2.0	~
Authentication Provider	Intellifio	
Scope		
Authentication Status	Pending	
Start Authentication Flow on Save		
		Save Cancel
		J

If you are not logged into intelliflo office, you will be prompted to **Login**

Login	
Email or Username	
Password	
Login	

Check all components have permissions selected to grant access and click on the **Yes, Allow** button

Synaptic Pathways is requesting your permission

Uncheck the permissions you do not wish to grant.



Yes, Allow No, Do Not Allow

Link to next article Importing client details