

# What Support is available?

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Our Support Team will assist you with any queries you may have. For all user and technical queries, contact us on

Telephone: 0808 164 5463

Email: [support@synaptic.co.uk](mailto:support@synaptic.co.uk)

Sometimes it's faster and easier to find your answer online. Check out our Knowledge Base for articles, videos and FAQ's [here](#).

We also have in-app help available in Pathways Risk Explorer. You can find this by clicking on the '?' at the top right of the screen, which will guide you through key areas of the system.

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